Electronic Acknowledgement Receipt				
EFS ID:	1710486			
Application Number:	09477991			
International Application Number:				
Confirmation Number:	1039			
Title of Invention:	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER			
First Named Inventor/Applicant Name:	BRYCE A. JONES			
Customer Number:	28004			
Filer:	Kyle J. Way/Jamie Cameron			
Filer Authorized By:	Kyle J. Way			
Attorney Docket Number:	1264			
Receipt Date:	24-APR-2007			
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Time Stamp:	13:28:07			
Application Type:	Utility			
Payment information:				

## Payment information

Submitted with Payment	no
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# File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)		
1	Request for status of Application	StatusInquiry.pdf	16678	no	1		
Warnings:							

Information:		
	Total Files Size (in bytes):	16678

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/IDO/ED/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in the course

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filling date (see PCT Article 11 and MPEP 1810), a Notification of the international Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filling date of the application.